

### **Amendment 3 to MM**

### POLICY MANAGEMENT

# POLICY MANAGEMENT DECLARATION (QUALITY, SAFETY AND SECURITY) of GOPET TRANS EOOD (LTD)

MANAGEMENT POLICY OF THE COMPANY IS ORIENTED TOWARDS OFFERING TRANSPORT AND LOGISTICS SERVICES IN THE ORGANIZATION AND IMPLEMENTATION OF ROAD AND COMBINED TRANSPORT OF GOODS

We are an entrepreneurial organization that seeks to achieve sustainable growth based on the principles of legality, ethics, safety and security, underlying the core of our corporate mission, vision and values.

As a provider of transport and logistics services GOPET TRANS EOOD (LTD) takes part in the chain of supply of a wide range of clients: from small and medium-sized, local to global multinational companies, as our priority is to provide reliable and secure service at each stage of implementation, as well as to guarantee safety of goods in transit till their final delivery to place of destination.

# Our management policy provides a framework for setting and reviewing of the general and specific objectives of the organization and is aimed at:

- Quality implementation of development activities and the provision of transport and logistic services in accordance with the requirements and expectations of clients and other interested parties, in strict compliance with obligations set by the current laws and regulations;
- ▶ Optimization of the costs of the organization through effective use of material, information, financial, time and human resources;
- ▶ Realization of the objectives to achieve higher business results;
- ▶ Identifying, assessing and managing the risks that arise with the activity we perform, including risks related to safety of goods, especially food products;
- ► Continuous preventive measures to prevent accidents, damage, losses, in smuggling in the implementation and monitoring of the implementation of transport contracts;
- ▶ Providing secure, safe and efficient communication and exchange of data in connection with providing services to our customers; delivery of quality and safety products to our customers to cover their needs, in accordance with all existing laws and regulations;
- ▶ Regular and timely development, evaluation and implementation of working procedures and rules with a view to ensuring the quality of transport service and reduce risks in the implementation of operational processes.
- ▶ Providing and maintaining an appropriate and functional infrastructure and environment; responsibility to protect the nature by reducing waste and other sources of pollution; indirect influence on the positive development of society as added value from our products and services;
- ▶ Providing the necessary training and information sharing with employees in the company, aiming at continuously raise in the awareness of the impact of their activities, their competence and responsibility to achieve conformity of the service and enhance their personal responsibility and evaluation culture and elimination of risk;



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- ▶ Maintaining fair and mutually beneficial relations with external suppliers, subcontractors and other stakeholders from the activities of the organization; inserting a requirement to suppliers and subcontractors to comply with legal and other requirements in respect of security;
- ▶ Monitoring and measurement of key features of the processes and activities that have a significant impact on security;
- ▶ Maintenance and continuous improvement of the integrated management system as an integral part of the overall management of the company, as well as a guarantee for sustainability of processes and tools for safety monitoring.

Our policy on quality management and security are closely connected with other corporate policies: for working with subcontractors, environment and Code of ethics.

The management of GOPET TRANS EOOD (LTD) appeals to the entire staff of the company to respect and apply these principles and to proceed from them in the performance of daily duties in the work process. The management declares its responsibility for the implementation of the stated policy and its willingness to review and update it periodically to be adequate and appropriate for the organization.

Directly responsible for the implementation of the Policy are all Leaders of the directions in accordance with their functional responsibilities and all Regional directors in accordance with the scope of the geographical regions they are responsible for.

As Manager of GOPET TRANS EOOD (LTD) I declare my personal involvement and responsibility for the implementation of the announced Management Policy.

Date: 01.07, 2019